



Review Questionnaire

On behalf of the entire team at FormiCanada World of Ants, we appreciate your business & your support in us! We also appreciate any feedback that you would like to share with us so that we can improve our methods.

As a way of thanking you, we would like to give you a **10% discount** off of all products on your next order for completing this review questionnaire. Upon completing this questionnaire, you will be emailed a code that is specific to you, non-transferrable, valid for 365 days from the day the code was sent to your email.

Your Name: _____

Your City / Province: _____

Your Age: _____

of Years Keeping Ants: _____

Favourite Genus / Species: _____

Are You a First Time Customer? _____

Please provide your email here for us to send you your discount code & keep it on file.

Your Email: _____



Please answer these 6 questions with a rating of 1 to 5, like below:

Poor	Fair	Needs Some Work	Good	Excellent
1	2	3	4	5

1. Customer Service:

The Representative at FormiCanada behaved in a manner consistent with the company's mission, vision & values to uphold the ultimate in customer service.

Your Rating: _____

Additional Comments:

2. Shipping

The product(s) ordered were delivered & received in an appropriate amount of time through Canada Post and you were happy with the services that our representative provided you with.

Your Rating: _____

Additional Comments:

3. Price & Quality

The price and quality of the products that you received matched the standards upon which would be the best in the industry, and no less.

Your Rating: _____

Additional Comments:



4. Experience, Questions & Availability

Your representative was timely in response, informative in answering questions, diligent and the representative acted in a polite, courteous manner, consistent with the company's mission, vision & values to uphold the ultimate in customer service.

Your Rating: _____

Additional Comments:

5. Recommendable

You would recommend your friends who are interested in this hobby to FormiCanada:

Your Rating: _____

Additional Comments:

6. Return Customer

You would purchase again from FormiCanada and recommend them to your friends!

Your Rating: _____

Additional Comments:

Please feel free to write your own personal review here:

Thankyou for completing this form!

F o r m i C a n a d a
• World of Ants •